



Notice of Nondiscrimination and Accessibility Requirements Discrimination is Against the Law

Arizona Spine and Joint Hospital complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Arizona Spine and Joint Hospital does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Arizona Spine and Joint Hospital:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact our admitting department at 1-480-832-4770.

If you believe that Arizona Spine and Joint Hospital has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can contact: Quality & Risk Manager, Arizona Spine & Joint Hospital, 4620 E. Baseline Road, Mesa, AZ 85142; Direct Line 480-824-1262; Fax: 480-824-1269 or Email: mail@azspineandjoint.com

You can file a grievance in person or by mail, fax, or email. Any of our employees will do his/her best to help. If that does not meet your needs, ask to speak to the Quality & Risk Manager or Administration. Let them know exactly what the problem is and how they can help.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019
1-800-537-7697 (TTY or TDD)

Complaint forms are available at: <http://www.hhs.gov/ocr/office/file/index.html>.

ATTENTION: If you speak Spanish, Navajo, Chinese, Vietnamese, Arabic, Tagalog-Filipino, Korean, French, German, Russian, Japanese, Persian (Farsi), Syriac (Assyrian), Serbo-Croatian or Thai, language assistance services, free of charge, are available to you. Call 1-480-832-4770.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-480-832-4770.

ANOMPA PA PISAH: [Chahta] makilla ish anompoli hokma, kvna hosh Nahollo Anompa ya pipilla hosh chi tosholahinla. Atoko, hattak yvmmā im anompoli chi bvnnakmvt, holhtina pa payah: 1-480-832-4770.

注意: 如果您使用繁體中文, 您可以免費獲得語言援助服務。請致電 1-480-832-4770。

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-480-832-4770.

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-480-832-4770.

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-480-832-4770.

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-480-832-4770 번으로 전화해 주십시오.

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-480-832-4770.

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-480-832-4770.

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-480-832-4770.

注意事項: 日本語を話される場合、無料の言語支援をご利用いただけます。1-480-832-4770 まで、お電話にてご連絡ください。

توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. با 1-480-832-4770 تماس بگیرید.

注意事項: 日本語を話される場合、無料の言語支援をご利用いただけます。1-480-832-4770 まで、お電話にてご連絡ください。

OBAVJEŠTENJE: Ako govorite srpsko-hrvatski, usluge jezičke pomoći dostupne su vam besplatno. Nazovite 1-480-832-4770.

เรียน: ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร 1-480-832-4770.

